Financial Assistance Program

About Pathway Genomics
Founded in 2008, Pathway Genomics is a clinical diagnostic company providing services worldwide. Located in San Diego, California, our lab is accredited by the College of American Pathologists (CAP) and the Clinical Laboratory Improvement Amendments (CLIA). Pathway Genomics is committed to developing new and innovative products while providing cost-effective testing options.

Pathway Genomics offers a menu of tests that cover a variety of medical conditions, including cancer risk, cardiac health, carrier screening, diet and weight loss, as well as drug response for many commonly prescribed medications.

Are the tests affordable?
Yes. Pathway Genomics strives to make all of its tests accessible and affordable to all patients that may benefit from them. If you and your physician have determined that genetic testing is medically necessary and will benefit your ongoing health management, your commercial insurance plan or Medicare, may cover the costs. Pathway Genomics also has a need-based financial assistance program and will work with eligible patients to settle any outstanding balances at cost that is affordable.

In addition, Pathway Genomics offers affordable cash pricing on all of its tests to provide an alternate avenue to access genetic testing.

Does Pathway Genomics provide a financial assistance program?
Yes. Pathway Genomics is committed to making our genetic testing affordable for all patients that will benefit from them. When Pathway Genomics files an insurance claim on your behalf and a balance is due, you will receive an invoice in the mail accompanied by information about how to qualify for our financial assistance program (FAP). Patients who qualify for our FAP may be eligible for discounts, financial assistance and/or alternative payment options. Patients not qualifying for the FAP are encouraged to call Pathway Genomics to discuss payment options.

Pathway Genomics will confirm eligibility of insured patients FOR CANCER TESTS ONLY and notify them by telephone if cost appears likely to exceed $250 after negotiations by insurer (Explanation of Benefits). Pathway will cover the cost if we fail to properly notify the patient; but the patient will have to pay if they do not return Pathway’s call or authorize us to go forward with the test.

FOR INSURANCE PATIENTS: IF claim has been negotiated by the insurer, AND the patient’s annual gross income is less than $150,000, AND the patient qualifies for a hardship discount under the FAP application, the maximum amount the patient would pay is $99 for a DNA Insight™ test and $250 for a hereditary cancer test.

FOR CASH-PAY PATIENTS: IF a patient’s annual gross income is less than $150,000, AND the patient qualifies for a hardship discount under the FAP application, the maximum amount the patient would pay is $99 for a DNA Insight™ test and $250 for a hereditary cancer test.

Incomes over $150,000 can apply for FAP hardship discount as well and talk to Billing Department for other payment options; no costs are guaranteed in advance.

How to qualify?
To learn if you qualify for Pathway’s financial assistance program, contact our billing department at (877) 559-1590 or billing@pathway.com.

For more information about Pathway Genomics Corporation
www.pathway.com | 877.559.1590 | billing@pathway.com

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Patient Financial Policy

Insurance

We will send a bill to your insurance carrier on your behalf and exhaust all efforts to collect your bill. However, your insurance policy is a contract between you and your insurance company. Patient responsibility is defined by your insurance carrier and Pathway Genomics is legally bound to follow to their determination.

We have payor contracts with many insurance companies and other health plans. These insurance carriers will pay us directly upon claim adjudication. If you are insured by a plan that we are not contracted with, we will still submit claims to your carrier on an out of network basis. However, this sometimes means the insurer will send the payment directly to you. Any funds received from the insurance carrier in these cases are to be remitted directly to Pathway Genomics immediately at 4755 Nexus Center Drive, San Diego, CA 92121.

Ultimately, it is your responsibility to inquire about and obtain benefits and coverage information from your insurance carrier. Your insurance plan may not cover our services. In the event your insurance plan determines a service to be denied in full or “not covered,” you will be responsible for the complete charge at our cash pay rate. Payment is due upon receipt of a statement from Pathway Genomics.

Your Bill

Pathway bills are not included in your charges from your doctor’s office. They will be sent separately. You may receive a bill from us if you are a cash pay patient; your insurance carrier assigns a deductible, coinsurance, copay or other out of pocket amount; or your insurance carrier denies payment in full. Payment is due upon receipt of a statement. Failure to pay your bill may result in your account being referred to collections, at which point you may incur collections fees.

Payment Options

We accept money orders, personal checks and all major credit cards. Your billing statement will include instructions on how to pay online. Some patients also qualify for our installment payment plans or our Financial Assistance Program.

Financial Assistance

Pathway offers a need based financial assistance program to qualified patients.

Billing Questions

Please call 877-559-1590 or email billing@pathway.com with questions about your bill. Our patient advocates are trained to assist patients with their billing and payment questions and are available Monday through Friday.

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